



PRESS RELEASE

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HYGIENE GROUP LAUNCHES UNIQUE TRAINING PROGRAMME FOR SUPERVISORS

Birmingham-based Hygiene Group, the UK's leading supplier of contract cleaning services to the food production sector, has launched a bespoke training programme for its supervisory staff which is believed to be unique in the industry.

Tailored to the needs of Hygiene Group and its clients' businesses, the Supervisory Academy course content is based around standards which are validated across the industry. Rather than taking an external accreditation and then making the course fit into that, Hygiene Group has developed a course model and then gained accreditation for it, with the training leading to a Food and Drink Qualification Level 2 Certificate in Management.

The programme has been designed by Hygiene Group to help encourage employees to further their career within the organisation, in a sector with traditionally poor staff retention. It also offers major benefits to clients as it equips participants with a greater understanding of key issues such as food safety legislation and internal auditing.

The course takes the form of a workshop every month for six months at which each participant is set a workplace assignment which allows them to apply the management thinking and skills acquired. The assignment is then presented at the next session, when they also complete a short question paper.

Topics covered include customer service and client care, communication skills, safety and food handling legislation, time management, recruitment, leadership and motivation, as well as developing and appraising staff, effective training and instruction, running effective meetings and carrying out internal auditing.



Helen Millership, HR and safety manager at Hygiene Group, explained: “We were already running a Management Academy but wanted to offer more than just a scaled down version of that at supervisory level and felt that accreditation was important too as it would encourage more people to participate.

“This course meets the needs of clients, participants, and the company as a whole as it enhances customer service while opening up career progression opportunities for the participants and for those they manage, furthering staff retention and loyalty.”

Ends

Notes to Editors

Hygiene has grown from modest beginnings more than 25 years ago to become the largest and leading supplier of hygiene management in the UK. It can be visited at www.hygiene.co.uk

For further information or a high-resolution image, please contact Luke Bull at
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